Client Solutions Liaison

The Client Solutions Liaison is a client facing role where you will be the Nielsen Operations account manager. In close collaboration with our Analytics and Sales teams as well as other Operations teams, you will drive the design of our client offering to ensure it is delighting clients while maintaining the Nielsen offer in the market place in a sustainable manner. You will convert client needs into internal workorders, be responsible for the efficient layout of the databases, including the submission of proactive suggestions, technical specifications and quality assurance to the client.

This is a great opportunity for anyone who aspires a career in business insights and with an interest in leading technologies like artificial intelligence and big data management. Your end-to-end focus will ensure a full understanding of the process that will benefit you for the rest of your career.

The ideal candidate will have:

● Post secondary Degree in Business/Commerce, Economics, Engineering or a related discipline
● 3+ years of relevant industry experience
● Strong business acumen, and ability to build strong client relationships
● Experience with translating client requirements into a technical specification
● Strong negotiation, influencing and project management skills
● Excellent relationship management skills to liaise with all levels
● Agile & high commitment to the business results with strong execution skills
● Excellent communication skills both written and verbal
● Strong understanding of the Consumer Packaged Goods business and the technology behind solutions

As per the Federal Contractors Employment Equity Program, Nielsen is an equal opportunity employer committed to hiring and retaining a diverse workforce. We encourage all applicants, including:

Women People with Disabilities Aboriginal/Indigenous Visible Minorities

Nielsen is committed to providing accommodations throughout the recruitment process. Please let us know if you require accommodation.

What We Offer:

● Competitive salary & benefits
● Relocation assistance
● Mentoring programs
● Employee Resource Groups
● Flex work arrangements
● Dedicated volunteer hours
● Vacation options
● Well-being programs
● Career growth
● Retirement Savings Plan

For more information on this position, please contact:
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